cedalo

Sub-processors

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This page lists the sub-processors that Cedalo GmbH engages when processing personal data on behalf of its customers under the Cedalo Data Processing Agreement. This list forms part of the Data Processing Agreement (§ 8 (1)).

Name	Function	Server location
Hetzner Online GmbH, Industriestr. 25, 91710 Gunzenhausen, Germany	Hosting of Cedalo Cloud instances (servers, storage, network). Hetzner Online GmbH engages further sub-processors, including for US locations*; see Hetzner's current list.	Germany, Finland; USA only if selected by the customer*
IONOS SE, Elgendorfer Str. 57, 56410 Montabaur, Germany (from 4 Dec 2026)	Offsite backup of Cedalo Cloud instances	Germany
Amazon Web Services EMEA Sàrl, Avenue John F. Kennedy 38, 1855 Luxembourg, Luxembourg**	Hosting of individual Cedalo Cloud instances	EU/EEA**
Microsoft Ireland Operations Limited, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, Ireland**	Hosting of individual Cedalo Cloud instances	EU/EEA**
Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland	E-mail and office applications (Google Workspace), e.g. support communication with the customer	EU; processing in other countries (incl. USA) possible, transfers based on the EU-U.S. Data Privacy Framework and Standard Contractual Clauses
Atlassian Pty Ltd, 350 Bridge Street, Sydney NSW 2000, Australia	Issue tracking and documentation (Jira, Confluence), incl. customer logs provided for support cases. Atlassian engages further sub-processors; see Atlassian's current list.	EU and other countries (incl. USA); transfers based on the EU-U.S. Data Privacy Framework and Standard Contractual Clauses

* Only if the customer selects a US location for its Cedalo Cloud instance. Transfers to Hetzner US LLC are based on the EU Standard Contractual Clauses (Module 3) concluded between Hetzner Online GmbH and Hetzner US LLC.

** Only for Cedalo Cloud instances hosted on Amazon Web Services or Microsoft Azure at the customer's request, in the region agreed with the customer.